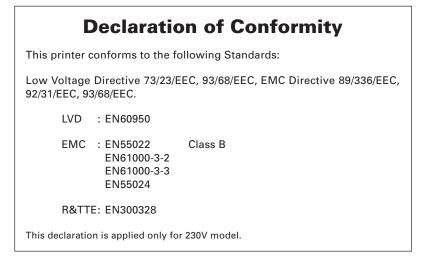


## MOBILE THERMAL PRINTER MODEL CMP-10 CMP-10BT User's Manual



CITIZEN SYSTEMS JAPAN CO., LTD.



#### For Unites States

In order to comply with FCC radio-frequency radiation exposure guidance for an uncontrolled exposure, this device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### For Canada

Operation of this device is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This installer of this radio equipment must ensure that the antenna is located or pointed such that it does not emit RF field in excess of Health Canada limits for the general population; consult Safety Code 6, obtainable from Health Canada's web site www.hc-sc.gc.ca/rpb

### **GENERAL PRECAUTIONS**

- Before using this product, be sure to read through this manual. After having read this manual, keep it in a safe, readily accessible place for future reference.
- The information contained herein is subject to change without prior notice.
- Reproduction or transfer of part or all of this document in any means is prohibited without permission from CITIZEN SYSTEMS.
- Note that CITIZEN SYSTEMS is not responsible for any operation results regardless of missing, error, or misprinting in this manual.
- Note that CITIZEN SYSTEMS is not responsible for any trouble caused as a result of using options or consumables that are not specified in this manual.
- Except explained elsewhere in this manual, do not attempt to service, disassemble or repair this product.
- Note that CITIZEN SYSTEMS is not responsible for any damage attributable to incorrect operation/handling or improper operating environments which are not specified in this manual.
- Data are basically for temporary use, not stored for a long period or permanently. Please note that CITIZEN SYSTEMS is not responsible for damage or lost profit resulting from the loss of data caused by accidents, repairs, tests or other occurrence.
- If you find loss of information, error, or uncertain matter, please contact your CITIZEN SYSTEMS dealer.
- If you find any disordered or missing page (s), contact you CITIZEN SYSTEMS dealer for replacement.

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# SAFETY PRECAUTIONS

## **About Pictogram**

Precautions and notices necessary to follow for preventing hazards to the user or other person or their properties are defined as shown below. Hazards and degrees of damage that may be caused by ignoring the instructions are categorized as shown below. Please be familiar with the content of these definitions before reading this manual.

| <b>A</b> Danger | Indicates the case that may result in death or serious injury.  |
|-----------------|---|
| Warning         | This symbol indicates that using the product improperly in defiance of this symbol may result in death or serious injury.                 |
| <b>Caution</b>  | This symbol indicates that using the<br>product improperly in defiance of this<br>symbol may result in injury or damage<br>to properties. |

## **Definition of Pictogram**

This symbol indicates the hazard that needs precautions.

This symbol indicates prohibited actions.

This symbol indicates mandatory actions.

## **Precautions in Handling Printer**

# 

- 0
- If the product is kept in use under abnormal condition such as generation of heat, smoke, or abnormal odor, a fire may occur. Immediately turn the printer power off, remove the battery, and contact our service agent.



If any foreign matter (metal tip, water, liquid) enters the product, immediately turn the printer power OFF, remove the battery, and contact our service agent. Ignoring this instruction may result in a fire.

# 

- Do not place the printer on a shaky table or other unbalanced place. The printer may drop or fall resulting in injury.
  Avoid using or storing in the following place. Damage to printer place.
  - may be caused.
    In a car parked in a sunny place, a place exposed to direct sunlight, near heat generating equipment, or the like.
  - A place where temperature or humidity is excessively high or low, or its change is radical.
  - A dusty place.
  - A place likely to get a splash of water or liquid.
  - Never drop nor give strong shock or vibration. Fault or damage may be caused.
  - Avoid entry of foreign material. Otherwise, fault may occur.
  - Do not use volatile liquid (thinner, benzine, etc.) or wet cloth when cleaning the printer. Deterioration or discoloration may occur. Use a dry, soft cloth for cleaning.

• Do not move the printer or give any shock or vibration to it while the printer is in operation or in standby operation. The printer power may be disconnected and the print data may be lost.

## **Precautions on Using Printer**

# 

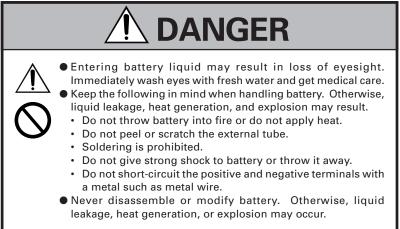
# $\bigcirc$

Do not touch the print head or paper cutter while replacing print paper. Heated print head may cause burn. The cutter may cause injury to the hand.

# 

- $\bigcirc$
- Use of print paper other than specified may result in not only deteriorated print quality but shortened life of print head (printing portion).
- Do not tap or rub the print head with edged or hard material.
- When dew condensation is present on the print head, dry it completely before printing. Printing with dew condensation may damage the print head.
- Do not use the battery other than specified.

### **Precautions on Using Battery**





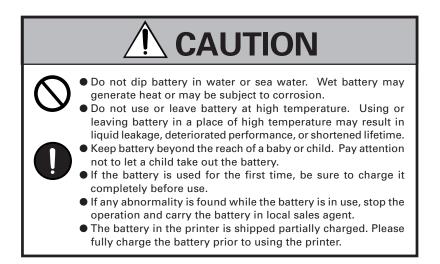


If battery liquid attaches to skin or cloth, immediately wash it out with fresh water. Otherwise, skin disorder may be caused.

# 

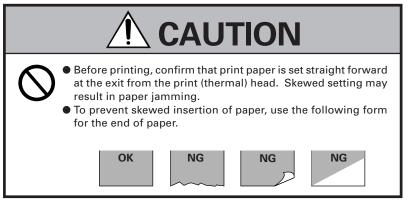


Risk of explosion if battery is replaced by an incorrect type.
Dispose of used batteries according to the instructions.



Carry used battery in recycling agent.

## **Precautions on Setting Print Paper**



### Precautions on Using Thermal Paper (Print Paper)

# CAUTION



- Print density may change with the kind of print paper. Print density is adjusted by the Print Density Set command in Command Reference. For details, refer to Command Reference (Separate sheets).
- Observe the following when using thermal paper. Thermal paper is not resistant to discoloration, deterioration in quality, and thin printing.
  - Do not let printed thermal paper exposed to light for a long time.
  - · Avoid exposure to high temperature, humidity, liquid, or sunlight.
  - When keeping the printer thermal paper on a board, do not use paste, adhesive, or adhesive tape containing volatile organic solvent.
  - For long-time storage, use thermal paper of high storage type or copy it with plain paper copier.
  - · Avoid contact with a film of vinyl chloride for a long time.
  - Avoid using ammonia. Do not put thermal paper near the paper copied by use of ammonia.
  - Avoid putting sweat or grease from your hands on the surface (printed or to be printed) of thermal paper.
  - Store thermal paper in a dark place with average temperature below 25°C and relative humidity below 65%.
- Using print paper with a thickness outside the recommended range may cause improper print quality.

# **Precautions on Using Special Serial Cable**

# 



With one side of the connector connected to this product, do not touch the metal part of the other connector.

# **<u>A</u> CAUTION**

- Static electricity may cause breakdown of internal circuit of this product.
- Do not leave this product with a cable wound around it for a long time. Disconnection or discoloration may result.
- Plugging and unplugging the contactor shall be done securely in the correct direction.

## Precautions on Using AC Adapter



- Do not use the product at a voltage and frequency other than specified.
  - Do not use AC adapter other than specified.
  - Before use, confirm that the power receptacle has sufficient capacity.
  - Do not connect to the power receptacle where multiple connections are used.
  - Do not step on, tap, or put any object, on the cable of the AC adapter.
  - Before connecting or disconnecting AC adapter, turn the printer power OFF. Do the operation securely.

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# 1. INTRODUCTION

CMP-10 is a compact, full featured portable line thermal printer, which can be used in a large variety of job environments ranging from doorto-door sales through small and mid-sized catering establishments, car-rentals, parking lots, field services to on-board sales on land, sea and air.

IrDA/Bluetooth communication with a PDA or similar device is useful for business activities at the point of sale or service.

Easily worn on the belt it is a highly efficient device for printing plain text and graphic receipts on demand plus logos, bar codes and other graphic elements.

#### **1.1 Features**

- Small and lightweight.
- High speed and low noise emission of the line thermal printing mechanism.
- Long-life printing head with high reliability.
- Easy paper-handling, owing to the paper-drop-in style.
- The large-capacity Lithium-ion rechargeable battery allows an extensive amount of printing with a single charge.
- Built-in IrDA.
- Built-in Bluetooth® function. (CMP-10BT)
- Built-in mag stripe card reader. (Option)
- Choice of paper-roll diameters Max. 40 or 50 mm.

#### **1.2 Included and Optional Accessories**

When unpacking the package, confirm the availability of:

- Printer unit: 1 piece
- Sample paper roll: 1 roll
- AC adapter: 1 piece
- User's manual: 1 copy

E (European) model

 Belt clip kit 1 set (Belt clip, 2 × screws, 2 × rubber feet) Please refer to the Appendix for how to mount belt clip and rubber feet.

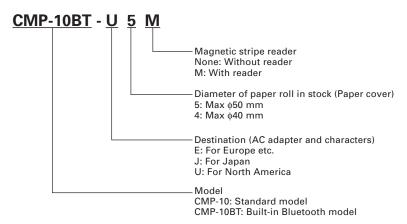
Optional Accessory for European model: Serial Cable CA10-01

U (North America) model

• Serial Cable CA10-01

#### **1.3 Type Classification**

Classified by the following designation.



This user's manual is compiled for E/U destination model.

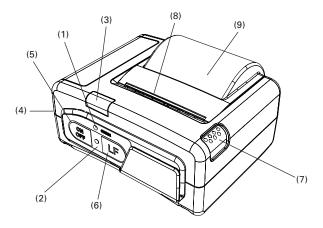
# 2. GENERAL SPECIFICATIONS

| Feature                     | Parameters   |
|-----------------------------|--|
| Printing system             | Direct thermal printing  |
| Printing speed              | 50 mm/sec  |
| Printing head               | Total dots: 384<br>Dot density: 8 dots/mm<br>Printing width: 48 mm   |
| Emulation                   | ESC/POS commands plus extra commands for specific printer features   |
| Characters                  | ASCII Code, Alphanumeric characters,<br>International characters, Windows Code page  |
| Characters per line         | FONT A: 32 characters/line, FONT B: 42 characters/line   |
| Dot matrix                  | FONT A: 12H × 24V, FONT B: 9H × 16V  |
| Bar code type               | UPC-A/E, JAN(EAN)13/8 columns, ITF,<br>CODE39, CODE128, CODABAR, CODE93  |
| Paper feed system           | Friction feed  |
| Paper width                 | 58 ±0.5 mm   |
| Paper thickness             | 60 - 65 μm   |
| Recommended paper           | TF50-KS-E2D (Nippon Paper)   |
| Paper roll maximum diameter | 40 mm (CMP-10-×4), 50 mm (CMP-10-×5)   |
| Minimum core diameter       | 8 mm   |
| Interfaces                  | IrDA version 1.0<br>Bluetooth version 1.2<br>Serial interface (by serial cable - option)   |
| IrDA interface              | Mode: Infrared transceiver mode<br>Transport wave: Wave length - 850 to 900 nm<br>Communication speed: 9600, 19200, 38400, 57600,<br>115200 bps<br>Data length: 8 bits |
|                             | Start bit: 1 bit<br>Stop bit: 1 bit<br>Parity: none  |
|                             | Communication: Half duplex<br>Flow control: IrDA standard<br>Communication distance: Max. 80 cm<br>Supported protocol: IrComm 3 wire raw/IrLPT/<br>IrLMP/IrLAP         |

| Feature  | Parameters  |
|--|---|
| Bluetooth interface<br>(CMP-10BT only)           | Transfer method: Bluetooth 1.2 compliant<br>Frequency: 2.4 GHz<br>Modulation method: FH method (Frequency<br>hopping spectrum diffusion method)<br>Hypothetical interference distance: 10 m<br>Transfer rate: 723.2k/57.6k bps (Transfer rate<br>between Bluetooth module only)<br>The communication speed between Bluetooth and<br>the printer is 115.2kbps.<br>Transfer capacity: Up to +4 dBm (Class 2 & Class 3)<br>Coding: 128 bit<br>Security level: Link<br>Standard PIN specification: Prepared (16 digits)<br>PIN code: Lower 4 digits of the BD address<br>Profile: Serial Port Profile |
| Serial interface                                 | Speed: 1200, 2400, 4800, 9600, 19200, 38400, 57600,<br>115200 bps<br>Interface: Bidirectional serial communication<br>Signal level: RS-232C<br>Data lenght: 8 bits<br>Start bit: 1 bit<br>Stop bit: 1 bit<br>Parity: None<br>Flow control: Xon/Xoff<br>Connector: Motorola Star Tac   |
| Input buffer                                     | 64 KB   |
| Mag stripe reader                                | Track 1, 2, 3   |
| LED color  | Power LED: GREEN and RED<br>Charge LED: GREEN and RED   |
| Operation switches                               | Power switch 1, LF switch 1   |
| Sensors and error monitoring                     | Paper end sensor, Open cover sensor,<br>Head temperature, Low battery   |
| Power consumption                                | ldle - approximately 2W<br>When printing - approximately 15W  |
| Battery  | Battery type: Li-ion battery pack<br>Cell Voltage: 3.7 V<br>Number of cells: 2<br>Battery pack voltage: 7.4 V<br>Battery pack capacity: 2000 mAh  |
| Battery charging time                            | Approximately 3 hours by main unit + AC adapter   |
| Maximum lines printed with fully charged battery | 30,000 lines<br>(At temperature 20°C, standard setting,<br>alphanumeric slide pattern printing. The number of<br>lines may be changed by such condition as<br>temperature, etc.)  |

| Feature                 | Parameters   |
|-------------------------|--|
| Power supply monitoring | Auto Power OFF (programmable - from 1 to 60 min.)<br>Low battery monitoring included.  |
| AC adapter              | Model: 10AD-JU (for Japan, USA, and Canada)<br>10AD-E (Europe)<br>Input voltage 90 V - 264 V AC<br>Output voltage 9.0 V DC 1.0 A |
| Operating environment   | Temperature: 5 – 40°C<br>Humidity: 35 – 80% RH (No dew condensation)   |
| Storage environment     | Temperature: –20 – 60°C<br>Humidity: 10 – 90% RH (No dew condensation)   |
| Reliability             | Print head: 100,000,000 pulses or 50km<br>(Normal temperature, 12.5% density, rated energy)<br>Mechanism: 15,000,000 lines       |
| Safety standard and EMI | UL, c-UL, TUV, GS, PSE (AC Adapter only)<br>Vccl B, CE Marking, Fcc B  |
| Dimensions              | 116 (W) × 104 (D) × 63 (H) mm<br>(50 mm paper cover + Mag stripe reader)   |
| Weight                  | Approx. 370 g (with battery and belt clip without paper)   |
| Options                 | Serial Cable, Mag Stripe card reader (Factory option)  |

# **3. EXPLANATION OF PRINTER PARTS**



#### **3.1 LED Indicators**

- Charge LED RED on: Battery is charging GREEN on: Battery is Fully charged
- Power (Error) LED GREEN on: Lights when printer is powered ON. RED/GREEN blinks fast: No paper or cover open. RED/GREEN blinks slow: Print head is overheated or macro is in process and awaiting LF switch operation. Red on: Lights red under the following condition.
  - When LF switch is pressed
  - When waiting for reading mag stripe card (When card reading is finished or after 10 seconds, it lights green.)
  - While pressing and holding the Power switch to turn the printer off (When releasing the switch after the LED changes to green, the printer power is turned OFF.)

The LED will light red momentary at the time of IrDA communication.

#### **3.2 Communication Port and Switch**

- (3) IrDA interface unit Receives data from host and transmits printer status. For communication with IrDA communication, refer to 4.3.
- Serial port
   For serial cable (option) connection to host.

   For the method of communication with cable and connecting cable, refer to 4.4.
- (5) Power switch (ON/OFF) Press and hold the Power switch for 1 second to turn the printer power ON.
   To turn OFF the printer, press and hold the Power switch till the Power LED changes from red to green.
- (6) Line feed switch (LF)

Press once for 1 line paper feed.

Press down and hold for continuous paper feed to any required length.

If print data still remains in the printer when printing is suspended due to no paper or the like, recover the printable condition and then press this switch to resume printing.

(7) Open cover switch

Press down to open the paper cover (9) for replacing the paper roll.

#### (8) Manual cutter

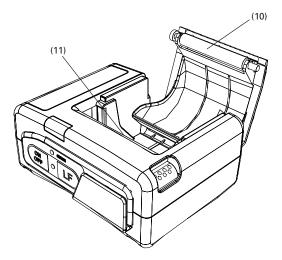
To cut the printed paper, gently pull the paper from the edge of the paper at the angle so that paper firmly contacts the manual cutter.

Improper direction of pull may result in poor cutting or excessive unwinding of paper, or opening the cover. In some case, characters may be destroyed at the first printing after the paper is cut.

#### (9) Paper cover

Set print paper inside this cover.

#### 3.3 Inside of Paper Cover

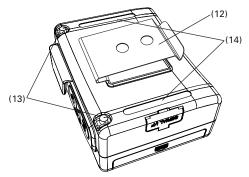


- (10) Paper feed rollerFeeds paper through the printing mechanism.
- (11) Printing (thermal) head Records print data on the thermal paper.

#### 3.4 Buzzer

The built-in buzzer sounds in the following cases. When low battery is detected (sounds 3 times) When magnetic card was successfully read (sounds once) When buzzer command is sent (the number of sounding times is controllable)

#### **3.5 Bottom Surface and Battery Cover**



(12) Belt clip

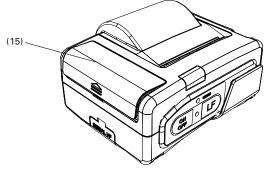
Attaches to the printer on your belt. (Not installed at the time of shipment. To use the belt clip, please install the belt clip by yourself.)

(13) Strap holder Metals for holding a strap.

(The strap shall be prepared by the user.)

(14) Groove for rubber foot

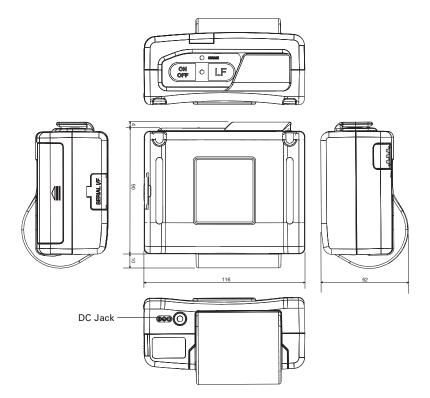
If you want to use rubber feet for stationary use, attach rubber feet here.



(15) Battery cover Cover of battery compartment

### **3.6 Dimensions and Views**

(Unit: mm)



# 4. OPERATION

### 4.1 Replacing the Paper Roll

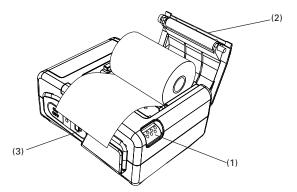
Press Cover Open switch (1).

Open Paper Cover (2).

Place the new paper roll as shown on illustration and pull out enough paper to reach the control panel of the printer (3).

Close the Paper Cover.

If data to be printed still exists, press the LF switch to resume printing.





Be sure to use specified thermal paper rolls! Make sure that the paper is correctly placed. If print paper is tilted in one direction or another and does not come out straight from under the cover, open the cover and set the paper roll again.



When the paper cover is open, use care not to touch the print head or manual cutter. Burn or cutting hand may result.

### 4.2 Method of Charging

If any of the following conditions occur, charging the battery is required.

- "Low Battery" is printed.
- The buzzer sounds 3 times.

To charge the battery, plug the connector of the AC adapter to the DC jack of the printer and the AC adapter to the AC outlet. The charge LED lights red. If the LED changes to green, charging has completed.

In case of a trouble while charging the battery, the charge is suspended with blinking of charge LED in red. Try unplugging and plugging AC adapter, then charge should resume and charge LED changes to continue to light red.



Charge the battery at room temperature (5 - 35°C).

After completion of battery charging, do not try recharging. Battery performance may be deteriorated.

If printer is kept used with recharging battery, the life of battery may be shortened.

When the battery is used in a cold environment, the operation time may be shortened.

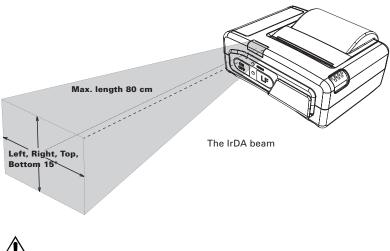
If the operation time is excessively shortened even after full charging, battery life may be assumed.

#### 4.3 Communication by IrDA

For IrDA communication, DIP switch setting needs to be set for IrDA. Set the infrared port of the device to face straight to the printer's infrared port.

Communication is available in the range of 15° up, down, left, and right.

Avoid blocking between the printer and the device to be connected. Otherwise, data may not be sent correctly.



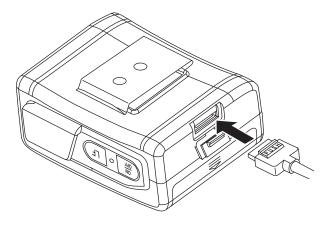


- Communication in a place exposed to strong light such as direct sunlight and fluorescent lighting may fail in receiving correct data.
- Communication may fail in receiving correct data after leaving the printer unused for a long time in other than storage temperature.
- The range of communication may differ depending on the device used or the environmental condition.
   (Communication may be disabled even within the range given in the specification.)

### **4.4** Communication Via Serial Port (Cable)

For communication via serial (RS-232C) interface, use Citizen CA10-01 serial cable.

When the printer is OFF, open the serial port rubber cover and while holding the connector with the "PUSH" sign facing upward, gently insert the connector into the serial port.



Connect the other end of the cable to the device to be connected.

To disconnect serial cable from the printer firmly press "PUSH" sign on the connector and remove it from the serial port.

Push serial port rubber cover back into the serial port till it fits in firmly.



If the cable is connected with Power ON, turn the Power OFF once and then turn the Power ON again to activate the connection with serial cable. Set the flow control setting of the device to be connected to Xon/Xoff. In case of hardware control (DTR/DSR control), the Power switch may become disabled.

#### 4.5 Communication by Bluetooth

For the Bluetooth communication, it is necessary to choose CMP-10BT and set the DIP switches for Bluetooth.

As built-in Bluetooth module supports Serial Port Profile, host machine needs to communicate with CMP-10BT based on serial port profile. Please refer to the software manual of the host machine for the details. When CMP-10BT connects through the Bluetooth interface, the host machine may require a pin code. The last 4 characters of the Bluetooth Address that prints on the printer self test are the pin code that should be entered in to the host machine.

#### 4.6 Reading Mag Stripe Card (Only Model with Built-in Mag Stripe Card Reader)

To read the mag stripe card, it is necessary to send a special command to the printer.

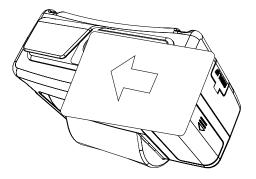
For the command, refer to Command Reference supplied separately. If mag stripe card command is entered, Power LED lights red.

While the Power LED continues to light for 10 seconds, swipe the card be read during that time.

If 10 seconds has passed or reading is completed, the printer returns to normal mode.

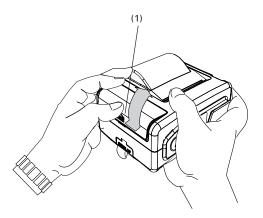
Slide the card with the magstriped surface down to pass the magstripe over the reader part.

When reading has completed, buzzer sounds momentarily and Power LED changes to green.



#### 4.7 Removing the Battery Pack

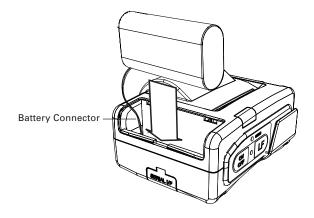
- 1. Set the printer Power switch to OFF and unplug the AC adapter from printer.
- 2. Remove the battery cover by (1) pressing the battery cover as shown in the figure, lift it upward.



- 3. Remove cover as shown in the illustration.
- 4. Remove battery pack from compartment and disconnect battery connector from main unit.

#### 4.8 Installing the Battery Pack

- 1. Insert the battery connector to the connector of the printer.
- 2. Insert the battery connecting cable into the opening above the battery connector.
  - Confirm that the battery connector is seated deeply.
- 3. Insert the battery into its compartment.
- 4. Place battery cover back by sliding it from the back of the printer.





Be sure to place the battery cover firmly in its position after installing the new battery pack!

### 4.9 DIP Switch Setting

Either Bluetooth or IrDA function of CMP-10BT have to be chosen by DIP switches.

DIP switches are located under the battery.



Function allocation of DIP switch is as follows.

|           | No. 1 | No. 2 |
|-----------|-------|-------|
| Bluetooth | ON    | ON    |
|           | ON    | OFF   |
|           | OFF   | ON    |
| IrDA      | OFF   | OFF   |

\* Default setting of CMP-10BT

There are no "No. 1", "No. 2", "ON" or "OFF" signs on actual case like the above drawing.

Standard CMP-10 does not have Bluetooth function and has no DIP switches.

#### **4.10** Setup menu function (Firmware after Ver 2.20EN)

Make sure the printer power is off. Press ON/OFF switch and keep pressed for about 5 seconds until .LED is changed to red and leave the switch. Then buzzer beeps and printer prints current setting and goes to setup menu as follows.

Example

```
DISCOVERABILITY:
                      YES
PAIRING INFO SAVING:
                      YES
MEMORY SWITCHES:
                     00000000
BAUD RATE:
                      9600
POWER OFF TIME:
                      10 min
PRINT DENSITY:
                      100%
MAX IrDA SPEED 57600: NO
     SETUP MENU
  <ON/OFF> - NO, <LF> - YES
CHANGE DISCOVERABILITY ?
```

The setting can be done by choosing **NO (ON/OFF switch)** or **YES (LF switch)** against coming up questions .

During the menu setting, if YES is chosen somewhere, following question comes up at the end of setup menu

#### **SAVE SETTINGS ?**

If you want to save the changed setting, choose YES here and if not, choose NO.

**If YES is not chosen, the new setting will not be effective.** Setup menu ends with Power off in any case.

#### The list of choice in the setup menu

#### (Bold items is default value.)

| Top question items                                | Additional questions   | YES (ON/OFF Switch)   | NO (LF Switch)   |
|---|--|---|--|
| CHANGE DISCOVERABILITY ?                          | SET DISCOVERABILITY<br>ON ?  | Discoverability ON  | Discoverability OFF  |
| CHANGE PAIRING INFO SAVING ?                      | PAIRING INFO SAVING<br>ON ?  | Enable Pairing Info Saving  | Disable Pairing Info Saving  |
| CHANGE MEMORY SWITCHES ?<br>(See the table below) | SET SWITCH 1 ?<br>SET SWITCH 2 ?<br>SET SWITCH 3 ?<br>SET SWITCH 4 ?<br>SET SWITCH 5 ?<br>SET SWITCH 6 ?<br>SET SWITCH 7 ?<br>SET SWITCH 8 ? | Memory switch 1 = 1<br>Memory switch 2 = 1<br>Memory switch 3 = 1<br>Memory switch 4 = 1<br>Memory switch 5 = 1<br>Memory switch 6 = 1<br>Memory switch 7 = 1<br>Memory switch 8 = 1                | Memory switch 1 = 0<br>Memory switch 2 = 0<br>Memory switch 3 = 0<br>Memory switch 4 = 0<br>Memory switch 5 = 0<br>Memory switch 6 = 0<br>Memory switch 7 = 0<br>Memory switch 8 = 0 |
| CHANGE BAUD RATE ?                                | 1200 bps ?<br>2400 bps ?<br>4800 bps ?<br>9600 bps ?<br>19200 bps?<br>38400 bps?<br>57600 bps?<br>115200 bps?                                | Baud rate 1200 bps<br>Baud rate 2400 bps<br>Baud rate 4800 bps<br>Baud rate <b>9600 bps</b><br>Baud rate 19200 bps<br>Baud rate 38400 bps<br>Baud rate 37600 bps<br>Baud rate 115200 bps            | Not choose this baud rate  |
| CHANGE AUTO POWER OFF<br>TIME ?                   | 5 min ?<br>10 min ?<br>15 min ?<br>20 min ?<br>25 min ?<br>30 min ?<br>45 min ?<br>60 min ?  | Auto power off 5 min<br>Auto power off 10 min<br>Auto power off 15 min<br>Auto power off 20 min<br>Auto power off 25 min<br>Auto power off 30 min<br>Auto power off 45 min<br>Auto power off 60 min | Not choose this time length  |
| CHANGE PRINT DENSITY ?                            | 70 % ?<br>80 % ?<br>90 % ?<br>100 % ?<br>120 % ?<br>150 % ?  | 70 % density<br>80 % density<br>90 % density<br>100 % density<br>120 % density<br>150 % density   | Not choose this density  |
| CHANGE IrDA MAX SPEED ?                           | LIMIT SPEED TO 57600 bps ?   | IrDA Max speed 57600 bps  | IrDA Max speed 115200 bps  |

"CHANGE DISCOVERABILITY ?" and "CHANGE PAIRING INFO SAVING ?" are shown when Bluetooth function is available.

#### **Memory switches**

|   | ltem                | OFF(0)     | ON(1)                        |
|---|---------------------|------------|------------------------------|
| 1 | Shape of zero       | With slash | No slash                     |
| 2 | CR code             | Ignored    | Works as LF                  |
| 3 | Default font        | Font A     | Font B                       |
| 4 | Print "Low Battery" | Valid      | Invalid                      |
| 5 | Auto Status Back    | Invalid    | Valid                        |
| 6 | Not defined         | -          | -                            |
| 7 | IrDA Protocol       | Valid      | Invalid<br>(Not recommended) |
| 8 | No use              | -          | -                            |

# 5. FUNCTION

### 5.1 Auto Power OFF

Power is automatically cut off after a specified period of time, during which no command is sent to the printer and the LF switch has not been pressed.

The default setting of this time duration is 10 minutes, however, the period can be custom set by the user with a special command to the printer. (see Command Reference List)

The behavior of the printer at the operation of Auto Power OFF is the same as that when power is turned OFF by the Power switch.

#### 5.2 Interface Selection

The interface is automatically selected depending on the presence or absence of connection to the serial port with a serial cable connector.

- At POWER ON, no cable is connected, the IrDA/Bluetooth interface is selected.
- At POWER ON, the cable is connected, the Serial interface is selected.



If cable is connected with printer power ON, selecting IrDA/Bluetooth interface remains valid. If you want to use the serial interface, turn the printer power OFF once, connect the serial cable, and then turn the printer power ON again.

#### **5.3 Low Battery Detection**

Battery charge level is monitored at Power ON, before paper feeding, and before printing.

When the buzzer sounds three times or "Low Battery" is printed, immediately charge the battery.

### 5.4 Monitoring the Print Head Overheating

If the temperature exceeds 65°C for some reason, the printer automatically stops printing with Power LED indication of "Error" to protect the print head.

If the head temperature returns to 60°C or below, the printer is ready for printing.

#### 5.5 Self Testing and Internal Settings

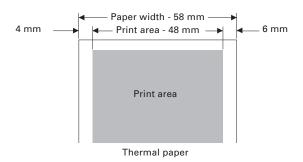
- Keep the LF switch pressed down.
- Press the ON/OFF switch down.
- Release the ON/OFF switch.
- Release the LF switch.

Immediately after releasing the LF switch the printer will print out a SELF TEST report.

At the end of the report, density, auto-power off time, head temperature, battery output voltage, communication mode, baud rate (for serial communication) are printed.

The number of marks \* in the parentheses aside battery output voltage shows a level of battery charge in 5 steps.

#### 5.6 Print Area



# 6. LIST OF COMMANDS

| 1  | BEL    | Sounds the Buzzer  | *   |
|----|--------|--|-----|
| 2  | HT     | Horizontal Tab Command                                     | 1   |
| 3  | LF     | Printing and Paper Feed Command                            | 1   |
| 4  | CR     | Print one line Command                                     | 1   |
| 5  | ESC RS | Sounds the Buzzer  | *   |
| 6  | ESC SP | Setting the right space amount of the character            | 1   |
| 7  | ESC !  | Collective Specifying Printing Mode                        | 1   |
| 8  | ESC \$ | Specifying the Absolute Positions                          | 1   |
| 9  | ESC %  | Specifying/Canceling Download Character Set                | 1   |
| 10 | ESC &  | Define user characters                                     | 1   |
| 11 | ESC *  | Specifying the Bit Image Mode                              | *   |
| 12 | ESC +  | Switch OFF the printer                                     | *   |
| 13 | ESC –  | Specifying/ Canceling Underline                            | 1   |
| 14 | ESC .  | Printer self test  | *   |
| 15 | ESC 2  | Specifying 1/6-inch line feed rate                         | 1   |
| 16 | ESC 3  | Setting line feed rate of minimum pitch                    | 1   |
| 17 | ESC =  | Data Input Control   | 1   |
| 18 | ESC >  | Saving current setting                                     | *   |
| 19 | ESC ?  | Reading magnetic stripe reader                             | *   |
| 20 | ESC @  | Initializing the Printer                                   | 1   |
| 21 | ESC D  | Setting Horizontal Tab Position                            | 1   |
| 22 | ESC E  | Specifying/canceling highlighting                          | 1   |
| 23 | ESC G  | Specifying/canceling Double Printing                       | 1   |
| 24 | ESC J  | Printing and feeding paper n/203 inch                      | 1   |
| 25 | ESC R  | Selecting Code table                                       | 1   |
| 26 | ESC S  | Setting serial interface communication speed               | 1 * |
| 27 | ESC T  | Printing Diagnostic information                            | *   |
| 28 | ESC V  | Specifying/Canceling 90°-right- turned Characters          | 1   |
| 29 | ESC Y  | Specifying print density                                   | *   |
| 30 | ESC Z  | Returning diagnostic information                           | *   |
| 31 | ESC \  | Specifying the relative positions                          | ]   |
| 32 | ESC _  | Setting the printer in default state                       | *   |
| 33 | ESC`   | Returning the battery voltage and Printer Head temperature | *   |

| 0.4 | F00 -  | All and another shear stress  |   |
|-----|--------|---|---|
| 34  | ESC a  | Aligning the characters   |   |
| 35  | ESC c5 | Enabling/Disabling Panel Switches                                       |   |
| 36  | ESC d  | Printing and Feeding the paper by n lines                               |   |
| 37  | ESC v  | Transmitting the printer status   |   |
| 38  | ESC x  | Selecting the time interval for automatically switching Off the printer | * |
| 39  | ESC {  | Specifying/Canceling the Inverted Characters                            |   |
| 40  | GS)    | Setting of printer flags  | * |
| 41  | GS *   | Defining the Download Bit Image (LOGO)                                  | * |
| 42  | GS /   | Printing the Download, Bit Image  |   |
| 43  | GS :   | Starting/Ending Macro Definition  |   |
| 44  | GS H   | Selecting of Printing Position of HRI Code                              |   |
| 45  | GS L   | Setting the left margin   |   |
| 46  | GS W   | Setting the print area width  |   |
| 47  | GS ^   | Executing the Macro   |   |
| 48  | GS a   | Enabling/Disabling ASB (Automatic Status Back)                          |   |
| 49  | GS f   | Selecting the font of HRI characters                                    |   |
| 50  | GS h   | Selecting the height of the Bar Code                                    |   |
| 51  | GS k   | Printing the bar code   |   |
| 52  | GS w   | Selecting the horizontal size (Scale factor) of the Bar Code            |   |
| 53  | GS z   | Saving AT command sequences to send to Bluetooth module                 | * |
| 54  | ESC I  | Specify/canceling black mark function                                   | * |
| 55  | FF     | Printing and paper feeding to the black mark position                   |   |

\* indicates a unique command or a non-compatible command.

# 7. MAINTENANCE AND SERVICE

For the information on maintenance and service, please contact our dealer.

# 8. APPENDIX HANDLING BELT CLIP KIT

This kit consists of a belt clip, two screws, and two rubber feet.

#### 8.1 How to Mount Belt Clip

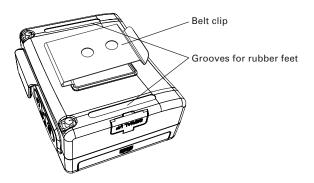
Mount the belt clip in the square frame using the two screws supplied. The direction of the belt clip should be as per the drawing below.

Note: Do not use screws without mounting the belt clip. The screws when mounted alone reach too deep and may come in contact with the internal circuit board and cause a failure.

#### 8.2 Mounting Rubber Feet

Confirm that the grooves for the rubber feet are clean and neither dust nor oil is present on the grooves for rubber feet.

Peel off the liner sheet of the adhesive seal for rubber foot and carefully fit the rubber foot to the groove. Press and hold to secure the rubber foot.



## MEMO

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# **WEEE MARK**

If you want to dispose this product, do not mix with general household waste. There is a separate collection systems for used electronics products in accordance with legislation under the WEEE Directive (Directive 2002/96/EC) and is effective only within European Union.

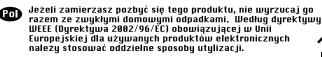


- Wenn Sie dieses Produkt entsorgen wollen, dann tun Sie dies bitte nicht zusammen mit dem Haushaltsmüll. Es gibt im Rahmen der WEEE-Direktive innerhalb der Europäischen Union (Direktive 2002/96/ EC) gesetzliche Bestimmungen für separate Sammelsysteme für gebrauchte elektronische Geräte und Produkte.
- Fr Si vous souhaitez vous débarrasser de cet appareil, ne le mettez pas à la poubelle avec vos ordures ménagères. Il existe un système de récupération distinct pour les vieux appareils électroniques conformément à la législation WEEE sur le recyclage des déchets des équipements électriques et électroniques (Directive 2002/96/EC) qui est uniquement valable dans les pays de l'Union européenne. Les appareils et les machines électriques et électroniques contiennent souvent des matières dangereuses pour l'homme et l'environnement si vous les utilisez et vous vous en débarrassez de façon inappropriée.
- SD Si desea deshacerse de este producto, no lo mezcle con residuos domésticos de carácter general. Existe un sistema de recogida selectiva de aparatos electrónicos usados, según establece la legislación prevista por la Directiva 2002/96/CE sobre residuos de aparatos eléctricos y electrónicos (RAEE), vigente únicamente en la Unión Europea.
- Se desiderate gettare via questo prodotto, non mescolatelo ai rifiuti generici di casa. Esiste un sistema di raccolta separato per i prodotti elettronici usati in conformità alla legislazione RAEE (Direttiva 2002/ 96/CE), valida solo all'interno dell'Unione Europea.

Deponeer dit product niet bij het gewone huishoudelijk afval wanneer u het wilt verwijderen. Er bestaat ingevolge de WEEE-richtlijn (Richtlijn 2002/96/EG) een speciaal wettelijk voorgeschreven verzamelsysteem voor gebruikte elektronische producten, welk alleen geldt binnen de Europese Unie.

- Hvis du vil skille dig af med dette produkt, må du ikke smide det ud sammen med dit almindelige husholdningsaffald. Der findes et separat indsamlingssystem for udtjente elektroniske produkter i overensstemmelse med lovgivningen under WEEE-direktivet (direktiv 2002/96/EC), som kun er gældende i den Europæiske Union.
- Por

Se quiser deitar fora este produto, não o misture com o lixo comum. De acordo com a legislação que decorre da Directiva REEE - Residuos de Equipamentos Eléctricos e Electrónicos (2002/96/CE), existe um sistema de recolha separado para os equipamentos electrónicos fora de uso, em vigor apenas na União Europeia.





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