























Excellence By Design

Comparative analysis of the models of the M320 against two other products on the market.

	UMD M317B (Discontinued)	UMD M320-U	UMD M320-W	UMD M320-E	Market Product 1	Market Product 2
Good, Better Best	 Better	 Better	 Best	 Best	 Good	 Good
Colour / Logo Customisation	Black	 Black, Medium cyan blue. Custom colour and logo on request	 Black, Medium cyan blue. Custom colour and logo on request	 Black, Medium cyan blue. Custom colour and logo on request	Black	Black
Multiple Cash Drawer	RJ12 1 Drawer	 1 x RJ12 6 Pin Modular connector, up to 2 drawers	 1 x RJ12 6 Pin Modular connector, up to 2 drawers	 1 x RJ12 6 Pin Modular connector, up to 2 drawers	1 Drawer	1 Drawer
Interfaces	USB-B	USB	USB, Wi-Fi	USB, Ethernet	USB	USB
LED Lights	Trigger	 LED indicating power and trigger status	 LED indicating power and trigger status	 LED indicating power and trigger status	No LED status	No LED status
Support	 As the manufacture, UMD provides support from our technical engineers	 As the manufacture, UMD provides support from our technical engineers	 As the manufacture, UMD provides support from our technical engineers	 As the manufacture, UMD provides support from our technical engineers	Purchased through a 3rd party, not manufacturer	Purchased through a 3rd party, not manufacturer
Trigger Code	ESC-P-0/1, BEL	 Password protection for configuration and trigger. Supports user configurable trigger codes. ESC-P-0/1, BEL	 Password protection for configuration and trigger. Supports user configurable trigger codes. ESC-P-0/1, BEL	 Password protection for configuration and trigger. Supports user configurable trigger codes. ESC-P-0/1, BEL	Any Data (eg, UUUUUU)	-

	UMD M317B (Discontinued)	UMD M320-U	UMD M320-W	UMD M320-E	Market Product 1	Market Product 2
Connected Devices	-	-	✓ Supports up to 9 network connected devices at once. Ideal for POS systems requiring multi-device connection	✓ Supports up to 9 network connected devices at once	-	-
Multiple Supported Operating Systems	✓ Windows 7,10,11, Mac O/S, Linux, Android	✓ Windows 7, 10, 11, Mac O/S, Linux, Android	✓ Windows 7, 10, 11, Mac O/S, Linux, Android	✓ Windows 7, 10, 11, Mac O/S, Linux, Android	Limited to Windows 10, 11	
OPOS Support	✓ Yes	✓ Yes	✓ Yes	✓ Yes	✓ Yes	-
Trigger Commands Password	-	-	✓ Set password protection for configuration and trigger commands	✓ Set password protection for configuration and trigger commands	-	-
Virtual COM Port	✓ Uses Virtual Com Port / Unique serial	✓ Uses Virtual Com Port / Unique serial	✓ Uses Virtual Com Port / Unique serial	✓ Uses Virtual Com Port / Unique serial	-	✓ Uses Virtual Com Port / Unique serial
Fast Repeat Rate Time	7-10 secs	✓ Drawer opens instantly 1st 3 times, then 2.5s recharge	✓ Drawer opens instantly 1st 3 times, then 2.5s recharge	✓ Drawer opens instantly 1st 3 times, then 2.5s recharge	-	-
Open/Close Status	-	✓ Open/close status on M320 site	✓ Open/close status on M320 site	✓ Open/close status on M320 site	-	-
Multiple Use Application	-	✓ Doubles as a controller for machines and venue access	✓ Doubles as a controller for machines and venue access	✓ Doubles as a controller for machines and venue access	-	-